



MINISTRY OF DIGITAL ECONOMY AND ENTREPRENEURSHIP
(MoDEE)

Request for Proposal

**Supply and Install switches, routers and their accessories
for
The government sites**

P.O.BOX 9903 AMMAN 11191 JORDAN

PROPOSAL DEADLINE: 24/10/2024
RFP NO: 14/NBN/2024

Table of Contents

1	OVERVIEW:.....	3
2	RFP ORGANIZATION	4
○	The winning bidder shall:	5
3	Scope of Work and Deliverables:.....	17
➤	3.1 Winning Bidder Activities:	19
4	ADMINISTRATIVE PROCEDURES AND REQUIREMENTS	20
4.1	RESPONSE PROCEDURES	20
4.2	RESPONSE FORMAT	20
4.3	RESPONSE SUBMISSION	21
4.4	RESPONSE EVALUATION	22
4.5	FINANCIAL TERMS	23
4.6	LEGAL TERMS	24
4.7	CONFLICT OF INTEREST	31
4.8	SECURITY AND SECURITY	32
4.9	DOCUMENT PROPERTY	32
4.10	REMOVAL AND REPLACEMENT OF PERSONNEL	32
4.11	OTHER PROJECT RELATED TERMS	32
5	BOQ.....	33
6	Annexes.....	36
1.1	Sample Arabic Agreement	36
1.2	Key RFP Dates	36
6.1	Warranty, Support and maintenance Procedures and Policies	38
6.1.1	Support Requirements	39
6.1.2	Escalation Procedure and Penalties:	40

1 OVERVIEW:

The Ministry of Digital Economy and Entrepreneurship (MoDEE) is soliciting proposals from Golden local partners of the mother company (Cisco) for procuring, delivering ,installation , maintaining and providing warranty for the needed equipment for The **Access switches , Routers and their accessories** as detailed in this RFP. This will include coordinating with all concerned parties in this RFP scope.

Details for all of the above items are illustrated under section 3: Scope of work and Deliverables. Responses to this Request for Proposals (RFP) must conform to the procedures, format and content requirements outlined in this document in Section 4 of this RFP. Deviation may be ground for disqualification.

2 RFP ORGANIZATION

This RFP document provides the information needed to enable bidders to submit written proposals for the sought scope. The organization of the RFP is as follows:

Section 1: OVERVIEW

This section outlines the RFP's purpose and the related projects.

Section 2: RFP ORGANIZATION

Section 3: SCOPE OF WORK AND DELIVERABLES

This section defines the requirements, scope of work, and deliverables for the required scope presented in this RFP.

Section 4: ADMINISTRATIVE PROCEDURES AND REQUIREMENTS

This section describes the administrative rules and procedures that guide the proposal and its processes.

Section 5: BOQ

Section 6: ANNEXES

Ministry of Digital Economy and Entrepreneurship

○ The winning bidder shall:

The duration for supplying the materials is (90) days after commencement date and the implementation of this project is (365) calendar days after the approval of the supplying by project owner.

The total number of sites is (170).

The list of sites to be connected are listed below .Coordinates and details of these sites will be delivered to the winning bidder. MoDEE has the right to add, remove or shift sites during the implementation of the project as needed and the winning bidder is not entitled to request any additional charges to his rates in the Bills of Quantities because of such changes.

The winning bidder shall store the devices and accessories during the project implementation at his own warehouse at his own expenses and responsibility.

#	Name	Governorate	region	Type
1	ابناء الاردنيات	Amman	Amman	الأحوال المدنية والجوازات
	البطاقة الذكية المركز	Amman	Amman	الأحوال المدنية والجوازات
	التحقيق	Amman	Amman	الأحوال المدنية والجوازات
	خدمة الجمهور	Amman	Amman	الأحوال المدنية والجوازات
	مكتب الخدمة المستعجلة	Amman	Amman	الأحوال المدنية والجوازات
	مكتب الضفة الغربية	Amman	Amman	الأحوال المدنية والجوازات
	مكتب غزة	Amman	Amman	الأحوال المدنية والجوازات
2	نزال والذراع الغربي	Amman	Amman	الأحوال المدنية والجوازات
3	الطرة	Ramtha	Ramtha-New	الأحوال المدنية والجوازات
4	مكتب أحوال و جوازات الشجرة	Ramtha	Ramtha-New	الأحوال المدنية والجوازات
5	بني عبيد	Irbid	Irbid-New	الأحوال المدنية والجوازات

Ministry of Digital Economy and Entrepreneurship

6	المزار الشمالي	Irbid	Irbid-New	الأحوال المدنية والجوازات
7	الشونة الشمالية	North-Ghour	North-Ghour	الأحوال المدنية والجوازات
8	المشارع	North-Ghour	North-Ghour	الأحوال المدنية والجوازات
9	مكتب احوال وجوازات الكريمة	North-Ghour	North-Ghour	الأحوال المدنية والجوازات
10	مكتب أحوال مدنية وجوازات سوف	Jarash	Jarash	الأحوال المدنية والجوازات
11	أحوال ساكب	Jarash	Jarash	الأحوال المدنية والجوازات
12	مكتب أحوال بلعما	Jarash	Jarash	الأحوال المدنية والجوازات
13	مكتب احوال كفرنجه	Ajloun	Ajloun	الأحوال المدنية والجوازات
14	مكتب احوال وجوازات الظليل	Zarqaa	Zarqaa	الأحوال المدنية والجوازات
15	السحنة	Zarqaa	Zarqaa	الأحوال المدنية والجوازات
16	الزرقاء الغربية	Zarqaa	Zarqaa	الأحوال المدنية والجوازات
17	مكتب احوال وجوازات لب	Madaba	Madaba	الأحوال المدنية والجوازات
18	مكتب احوال ذيبان	Madaba	Madaba	الأحوال المدنية والجوازات
19	سحاب	Madaba	Madaba	الأحوال المدنية والجوازات
20	مكتب احوال وجوازات الجيزة	Madaba	Madaba	الأحوال المدنية والجوازات
21	عين الباشا	Balqaa	Balqaa	الأحوال المدنية والجوازات
22	مكتب احوال وجوازات الصبيحي	Balqaa	Balqaa	الأحوال المدنية والجوازات

Ministry of Digital Economy and Entrepreneurship

23	مكتب زي	Balqaa	Balqaa	الأحوال المدنية والجوازات
24	الفحيص	Balqaa	Balqaa	الأحوال المدنية والجوازات
25	دير علا	Balqaa	Balqaa	الأحوال المدنية والجوازات
26	مكتب الأزرق	Zarqaa	Zarqaa	الأحوال المدنية والجوازات
27	مكتب احوال وجوازات الموقر	Madaba	Madaba	الأحوال المدنية والجوازات
28	مكتب جنوب عمان	Madaba	Madaba	الأحوال المدنية والجوازات
29	دائرة الأراضي البلقاء	Balqaa	البلقاء	دائرة الأراضي والمساحة
30	القوية/دائرة الأراضي والمساحة	Aqaba	Aqaba	دائرة الأراضي والمساحة
31	الوسطية/دائرة الأراضي والمساحة	Irbid	Irbid	دائرة الأراضي والمساحة
32	الحسا/دائرة الأراضي والمساحة	Tafilah	Tafilah	دائرة الأراضي والمساحة
33	الحسينية/دائرة الأراضي والمساحة	Tafilah	Tafilah	دائرة الأراضي والمساحة
34	مديرية تسجيل أراضي شرق عمان	Amman	Amman	دائرة الأراضي والمساحة
35	مديرية تسجيل أراضي جنوب عمان	Amman	Amman	دائرة الأراضي والمساحة
36	مديرية تسجيل أراضي المزار الشمالي	Irbid	Irbid-New	دائرة الأراضي والمساحة
37	مديرية أراضي الشونة الشمالية	North-Ghour	North-Ghour	دائرة الأراضي والمساحة
38	مديرية تسجيل أراضي دير أبي سعيد	Irbid	Irbid-New	دائرة الأراضي والمساحة
39	مديرية تسجيل أراضي جرش	Jarash	Jarash	دائرة الأراضي والمساحة

Ministry of Digital Economy and Entrepreneurship

40	مديرية تسجيل أراضي ذيبان	Madaba	Madaba	دائرة الأراضي والمساحة
41	مديرية تسجيل أراضي الموقر	Madaba	Madaba	دائرة الأراضي والمساحة
42	مديرية تسجيل أراضي ناعور	Madaba	Madaba	دائرة الأراضي والمساحة
43	ضريبة البلقاء	Balqaa	Balqaa	ضريبة الدخل
44	لواء الكورة	Irbid	Irbid-New	وزارة الداخلية
45	قضاء صخرة	Ajloun	Ajloun	وزارة الداخلية
46	قضاء عرجان	Ajloun	Ajloun	وزارة الداخلية
47	لواء كفرنجة	Ajloun	Ajloun	وزارة الداخلية
48	لواء الجيزة	Madaba	Madaba	وزارة الداخلية
49	قضاء الرجم الشامي	Madaba	Madaba	وزارة الداخلية
50	قضاء ام البساتين	Madaba	Madaba	وزارة الداخلية
51	لواء ناعور	Madaba	Madaba	وزارة الداخلية
52	قضاء زي	Balqaa	Balqaa	وزارة الداخلية
53	قضاء عيرا و يرقا	Balqaa	Balqaa	وزارة الداخلية
54	متصرفية لواء الشونة الجنوبية	Balqaa	Balqaa	وزارة الداخلية
55	مديرية شباب محافظة العاصمة	Amman	Amman	وزارة الشباب
56	مديرية شباب محافظة العقبة	Aqaba	Aqaba	وزارة الشباب

Ministry of Digital Economy and Entrepreneurship

57	مديرية شباب محافظة المفرق	Mafraq	Mafraq	وزارة الشباب
58	مديرية شباب اقليم البترا	Ma'an	Ma'an	وزارة الشباب
59	مديرية صحة الكورة	Irbid	Irbid-New	وزارة الصحة
60	مديرية صحة شرق عمان	Amman	Amman	وزارة الصحة
61	التفتيش القضائي	Amman	Amman	وزارة العدل
62	المعهد القضائي	Amman	Amman	وزارة العدل
63	دار الحنان/ اربد	Irbid-out	Irbid-out	وزارة التنمية الاجتماعية
64	مركز المنار للتنمية الفكرية / الوسطية	Irbid-out	Irbid-out	وزارة التنمية الاجتماعية
65	مكتب التنمية الاجتماعية/ كفر يوبا	Irbid	Irbid	وزارة التنمية الاجتماعية
66	دار تأهيل الاحداث اربد الموقوفين	Irbid	Irbid	وزارة التنمية الاجتماعية
67	دار تربية أحداث اربد المحكومين	Irbid	Irbid	وزارة التنمية الاجتماعية
68	دار وفاق اسري اربد	Irbid	Irbid	وزارة التنمية الاجتماعية
69	مديرية التنمية الاجتماعية/ الرمثا	Irbid	Irbid	وزارة التنمية الاجتماعية
70	مديرية التنمية الاجتماعية/ الشونة الشمالية	Irbid	Irbid	وزارة التنمية الاجتماعية
71	مديرية التنمية الاجتماعية/ الكورة	Irbid	Irbid	وزارة التنمية الاجتماعية

Ministry of Digital Economy and Entrepreneurship

72	مديرية التنمية الاجتماعية/ المزار الشمالي	Irbid	Irbid	وزارة التنمية الاجتماعية
73	مديرية التنمية الاجتماعية/بني عبيد	Irbid	Irbid	وزارة التنمية الاجتماعية
74	مركز التأهيل والتشغيل المهني اربد	Irbid	Irbid	وزارة التنمية الاجتماعية
75	مركز الكوره الشامل للتربية الخاصة	Irbid	Irbid	وزارة التنمية الاجتماعية
76	مركز تنمية مجتمع محلي جديتا.	Irbid	Irbid	وزارة التنمية الاجتماعية
77	مركز المشاريع الشامل للتربية الخاصة،	Irbid	Irbid	وزارة التنمية الاجتماعية
78	مركز تنمية المجتمع المحلي الطرة. الرمثا	Ramtha	Ramtha	وزارة التنمية الاجتماعية
79	مركز تنمية المجتمع المحلي بيت راس	Irbid	Irbid	وزارة التنمية الاجتماعية
80	مركز منار اربد	Irbid	Irbid	وزارة التنمية الاجتماعية
81	مكتب التنمية الاجتماعية الكريمة	Irbid	Irbid	وزارة التنمية الاجتماعية
82	مكتب التنمية كريمة	Irbid	Irbid	وزارة التنمية الاجتماعية
83	مركز تنمية مجتمع محلي ضرار	Balqaa	Balqaa	وزارة التنمية الاجتماعية
84	مكتب التنمية الاجتماعية لواء ماحص والفحيص.	Balqaa	Balqaa	وزارة التنمية الاجتماعية

Ministry of Digital Economy and Entrepreneurship

85	مديرية التنمية الاجتماعية/ السلط	Balqaa	Balqaa	وزارة التنمية الاجتماعية
86	مديرية التنمية الاجتماعية/ الشونة الجنوبية	Balqaa	Balqaa	وزارة التنمية الاجتماعية
87	مديرية التنمية الاجتماعية/ عين الباشا	Balqaa	Balqaa	وزارة التنمية الاجتماعية
88	مركز المنار زي	Balqaa	Balqaa	وزارة التنمية الاجتماعية
89	مركز تل المنطح الشامل للتربية الخاصة	Balqaa	Balqaa	وزارة التنمية الاجتماعية
90	مركز تنمية المجتمع المحلي علان	Balqaa	Balqaa	وزارة التنمية الاجتماعية
91	مركز تنمية المجتمع المحلي قرية عيرا	Balqaa	Balqaa	وزارة التنمية الاجتماعية
92	مركز تنمية مجتمع محلي /الكرامة	Balqaa	Balqaa	وزارة التنمية الاجتماعية
93	مركز تنمية مجتمع محلي تل المنطح	Balqaa	Balqaa	وزارة التنمية الاجتماعية
94	مركز عين الباشا الشامل للخدمات النهارية الدامجة	Balqaa	Balqaa	وزارة التنمية الاجتماعية
95	مكتب التنمية الاجتماعية العارضة	Balqaa	Balqaa	وزارة التنمية الاجتماعية
96	مكتب التنمية الاجتماعية الصبيحي	Balqaa	Balqaa	وزارة التنمية الاجتماعية
97	منار الرصيفة	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
98	دار تربية الاحداث / الرصيفة	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية

Ministry of Digital Economy and Entrepreneurship

99	دار تربية وتأهيل فتيات الرصيفة	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
100	مديرية التنمية الاجتماعية/ الرصيفة	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
101	مركز الأمل الجديد لرعاية متعددي الاعاقات	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
102	مركز الزرقاء الشامل للتربية الخاصة	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
103	مركز الضليل للرعاية والتأهيل	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
104	مركز تنمية مجتمع محلي.. قرى بني هاشم	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
105	مركز حطين للخدمات النهارية لدامجه والتأهيل المجتمعي	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
106	مركز رعاية وتأهيل الفتيات المتسولات الضليل	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
107	مكتب التنمية الاجتماعية الضليل	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
108	مكتب التنمية الازرق	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
109	مكتب تنمية بيرين	Zarqaa	Zarqaa	وزارة التنمية الاجتماعية
110	مركز التنمية الفكرية /الحسا	Tafilah	Tafilah	وزارة التنمية الاجتماعية
111	مركز الطفيلة الشامل للخدمات النهارية الدامجة	Tafilah	Tafilah	وزارة التنمية الاجتماعية
112	مركز الطفيلة للرعاية و التأهيل	Tafilah	Tafilah	وزارة التنمية الاجتماعية
113	مركز تنمية المجتمع المحلي العيص	Tafilah	Tafilah	وزارة التنمية الاجتماعية

Ministry of Digital Economy and Entrepreneurship

114	مكتب التنمية الاجتماعية الجرف	Tafilah	Tafilah	وزارة التنمية الاجتماعية
115	مكتب ومركز تنمية المجتمع المحلي القادسية	Tafilah	Tafilah	وزارة التنمية الاجتماعية
116	دار استضافة وتأهيل النساء /امنه	Amman	Amman	وزارة التنمية الاجتماعية
117	دار الوفاق الاسري عمان	Amman	Amman	وزارة التنمية الاجتماعية
118	دار تربيته وتأهيل الاحداث عمان	Amman	Amman	وزارة التنمية الاجتماعية
119	دار رعاية الاطفال عمان	Amman	Amman	وزارة التنمية الاجتماعية
120	دار رعاية الفتيان/ شفا بدران	Amman	Amman	وزارة التنمية الاجتماعية
121	دار كرامة لحماية ضحايا الاتجار بالبشر	Amman	Amman	وزارة التنمية الاجتماعية
122	مديرية التنمية الاجتماعية/الموقر	Amman	Amman	وزارة التنمية الاجتماعية
123	مديرية التنمية الاجتماعية/ شرق عمان	Amman	Amman	وزارة التنمية الاجتماعية
124	مديرية التنمية الاجتماعية/ ناعور	Amman	Amman	وزارة التنمية الاجتماعية
125	مركز تنمية المجتمع المحلي - ناعور	Amman	Amman	وزارة التنمية الاجتماعية
126	مديرية التنمية الاجتماعية/ وادي السير	Amman	Amman	وزارة التنمية الاجتماعية
127	مديرية التنمية الاجتماعية/الجيزة	Amman	Amman	وزارة التنمية الاجتماعية

Ministry of Digital Economy and Entrepreneurship

128	مديرية التنمية الاجتماعية/سحاب	Amman	Amman	وزارة التنمية الاجتماعية
129	مديرية التنمية الاجتماعية/ماركا	Amman	Amman	وزارة التنمية الاجتماعية
130	مركز الملكة رانيا العبدالله لتكنولوجيا المعلومات	Amman	Amman	وزارة التنمية الاجتماعية
131	مركز المنار للتنمية الفكرية/المدينة الرياضية	Amman	Amman	وزارة التنمية الاجتماعية
132	مركز المنار للتنمية الفكرية/عمان	Amman	Amman	وزارة التنمية الاجتماعية
133	مركز تنمية المجتمع المحلي / اسكان الطبية	Amman	Amman	وزارة التنمية الاجتماعية
134	مركز تنمية المجتمع المحلي أم الرصاص	Amman	Amman	وزارة التنمية الاجتماعية
135	مركز تنمية المجتمع المحلي عراق الامير	Amman	Amman	وزارة التنمية الاجتماعية
136	مركز تنمية المجتمع المحلي/ أم نواره	Amman	Amman	وزارة التنمية الاجتماعية
137	منار سحاب	Amman	Amman	وزارة التنمية الاجتماعية
138	مؤسسة الحسين الاجتماعية لرعاية الايتام	Amman	Amman	وزارة التنمية الاجتماعية
139	مديرية التنمية الاجتماعية/غرب عمان	Amman	Amman	وزارة التنمية الاجتماعية
140	دار الوفاق - العقبة	Aqaba	Aqaba	وزارة التنمية الاجتماعية
141	مركز العقبة الشامل للتربية الخاصة	Aqaba	Aqaba	وزارة التنمية الاجتماعية

Ministry of Digital Economy and Entrepreneurship

142	مركز منار القويره	Aqaba	Aqaba	وزارة التنمية الاجتماعية
143	مركز البوتاس الشامل للتربية الخاصة	Karak	Karak	وزارة التنمية الاجتماعية
144	مركز تنمية المجتمع المحلي الموجب	Karak	Karak	وزارة التنمية الاجتماعية
145	مركز تنمية محلي الطيبة	Karak	Karak	وزارة التنمية الاجتماعية
146	مركز تنمية محلي قرى الخرشه	Karak	Karak	وزارة التنمية الاجتماعية
147	مركز تنمية محلي محي	Karak	Karak	وزارة التنمية الاجتماعية
148	مديرية التنمية الاجتماعية/ المفرق	Mafraq	Mafraq	وزارة التنمية الاجتماعية
149	مركز المنار الفكري+ مكتب التنمية الاجتماعية الرويشد + مركز المجتمع المحلي الرويشد	Mafraq	Mafraq	وزارة التنمية الاجتماعية
150	مركز المنار للتنمية الفكرية	Mafraq	Mafraq	وزارة التنمية الاجتماعية
151	مركز تنمية المجتمع المحلي منشية بني حسن	Mafraq	Mafraq	وزارة التنمية الاجتماعية
152	مكتب التنمية الاجتماعية بلعما	Mafraq	Mafraq	وزارة التنمية الاجتماعية
153	مكتب التنمية الاجتماعية رحاب	Mafraq	Mafraq	وزارة التنمية الاجتماعية
154	مكتب التنمية الاجتماعية سما السرحان	Mafraq	Mafraq	وزارة التنمية الاجتماعية

Ministry of Digital Economy and Entrepreneurship

155	مكتب حوشا	Mafraq	Mafraq	وزارة التنمية الاجتماعية
156	مركز تنمية المجتمع المحلي النسيم	Jarash	Jarash	وزارة التنمية الاجتماعية
157	مركز تنمية مجتمع محلي برما	Jarash	Jarash	وزارة التنمية الاجتماعية
158	مركز جرش للرعاية والتأهيل	Jarash	Jarash	وزارة التنمية الاجتماعية
159	مركز تنمية مجتمع محلي عنجره عجلون	Ajloun	Ajloun	وزارة التنمية الاجتماعية
160	مركز تنمية مجتمع محلي الروابي	Ajloun	Ajloun	وزارة التنمية الاجتماعية
161	مركز منار عجلون للتنمية الفكرية /عنجرة.	Ajloun	Ajloun	وزارة التنمية الاجتماعية
162	مكتب تنمية كفرنجة	Ajloun	Ajloun	وزارة التنمية الاجتماعية
163	مركز رعاية وتأهيل المتسولين مادبا	Madaba	Madaba	وزارة التنمية الاجتماعية
164	دار تربية وتأهيل الاحداث مادبا	Madaba	Madaba	وزارة التنمية الاجتماعية
165	مديرية التنمية الاجتماعية/ ذيبان	Madaba	Madaba	وزارة التنمية الاجتماعية
166	مركز تنمية المجتمع المحلي جنوب مادبا	Madaba	Madaba	وزارة التنمية الاجتماعية
167	مكتب التنمية الاجتماعية ماعين	Madaba	Madaba	وزارة التنمية الاجتماعية

168	مركز تنمية المجتمع المحلي بلدة المريغة	Ma'an	Ma'an	وزارة التنمية الاجتماعية
169	مركز منار البترا	Ma'an	Ma'an	وزارة التنمية الاجتماعية
170	مكتب التنمية الاجتماعية الحسينية/معان	Ma'an	Ma'an	وزارة التنمية الاجتماعية

3 Scope of Work and Deliverables:

Important Notes:

- Important definitions:
 1. Preliminary Acceptance: the official acceptance by MODEE after the winning bidder finishes and delivers all work defined in the scope of work and before the start of maintenance.
 2. Final Acceptance: the official acceptance by MODEE after the winning bidder finishes and delivers all work in the contract and after the maintenance period.
- The project aims to supply, implement, and install all the switches/routers and accessories for connecting schools, health centers, hospitals, MOH Directorate, MOE directorates, and government entities in the Kingdom and any other entity proposed by the MODEE within the program of the national fiber optic network (NBN) and the integration within the existing network.
- Work includes supply, installation (all needed accessories (mounting kits) inside the already existing cabinet.
- The period of the Defect Liability maintaining for the network is three years starting from the date of completion stated in the Taking over Certificate.
- The winning bidder shall provide and install for each CPE 2 patch cords , one between PE router in the aggregation point (around 10 meter) and ODF cabinet, and one between CPE device and ODF (around 3 meter).

Ministry of Digital Economy and Entrepreneurship

Lot #	Technology	Estimated Quantities
1	Sites	170
1.1	Access Switches	30
1.2	Access Routers	140

- The winning bidder shall install the latest recommended IOS image from CISCO upon MoDEE request.
- The offered CPEs shall include the supply and installation of all the necessary Patch cords, power cables, transceivers/SFPs, mounting kits, and installation materials. etc., all of these materials shall be of high quality and in compliance with the vendor's recommendation.
- The winning bidder shall add all CPEs to the existing NBN-NOC network management system. (the MODEE team will define the management system later)
- The proposed CPEs must be brand new.
- Any works (wiring, patching, replacing, mounting, etc.) shall be included within the offer and is the winning bidder's responsibility.
- The bidder shall include (H/W, Software, Licenses, and Cables all accessories, etc. ...) and any other items needed in his offer.
- The solution shall include supplying, delivering, installing, configuring, testing, and providing support and warranty for each item supplied
- Provide proper labeling and cable management for the approved passive components and based on MODEE instructions by representative owner)
- All security requirements for CPEs will be delivered to the winning bidder after signing the Non-Disclosure Agreement (NDA), and the winning bidder shall comply.
- Maintenance, Support from both the mother company (Cisco) and the local Partner is for (3) years.
- There are certain activities to be performed and deliverables to be provided by the winning bidder during execution of the project. More detailed information on each of them is given in the next paragraphs.
- The winning bidder shall provide such Hardware, deliverables, support and warranty (both local and mother company). The cost of these requirements or activities should be included in the fixed lump sum price submitted by the winning bidder.
- The winning bidder shall response to the requests as defined on SLA.
- Final deliverables submitted by the bidder should be attached to original official letters properly bounded, stamped and signed by the winning bidder as shall be defined and approved by MoDEE.

Ministry of Digital Economy and Entrepreneurship

- The duration time for the project will be 365 calendar days starting from the commencement date. In addition to 36 months support, maintenance and warranty services for the whole scope of the project starting from the preliminary acceptance date.

➤ **3.1 Winning Bidder Activities:**

The winning bidder shall perform the following besides any additional related activities needed for the successful implementation of the project, and its cost shall be included in the fixed lump sum price submitted by the bidder:

- The winning bidder shall perform the integration into the existing network.
- The winning bidder shall provide and install any needed internal connections inside the Aggregation sites.
- Provide licenses, warranty, maintenance and support for offered HW, SW & for 36 months starting from the date of preliminary acceptance.
- Handle All Project Management tasks and prepare necessary work plans to ensure the successful project delivery.

Deliverables:

- List of Installed CPEs.
- As-Built Document.

4 ADMINISTRATIVE PROCEDURES AND REQUIREMENTS

4.1 RESPONSE PROCEDURES

All inquiries with respect to this RFP are to be addressed to MoDEE in writing by mail, e-mail or fax with the subject “Supply and Install switches, routers and their accessories for the government sites”. All Inquiries can only be addressed to (nbn_tenders@modee.gov.jo) by day 10/10/2024. Responses will be sent in writing no later than day 17/10/2024. Questions and answers will be shared with all Bidders’ primary contacts.

4.2 RESPONSE FORMAT

Bidders’ written response to the RFP must include:

Part I-A: Technical Proposal

The response to this RFP is subject to the general rules applied for responding to government tenders.

The technical proposal shall include the approach to achieve the scope of work defined in this RFP and delivering each of the major components as specified in the Scope of Work and Deliverables section.

In order for the evaluation to progress quickly and effectively, bidders are requested to provide this part of their proposal in the following format:

- Section 1: Executive Summary: An overview of the main points contained in the proposal with references to sections where more detailed discussion of each point can be found).
- Section 2: Compliance sheet with the scope, showing the detailed BoQ and all Item described in the scope of work beside any additional related activities needed for the successful implementation of the project.

The bidder should provide deliverables in English only.

Part I-B: Financial proposal

The financial proposal must include the unit prices (rates) for each item identified in the proposed Bill of Quantities. Bidders should fill in their lump sum prices and unit rates and sign the Bill of Quantities and attach it to the financial proposal.

Ministry of Digital Economy and Entrepreneurship

The financial proposal must provide the lump sum prices for all technical activities mentioned in section 3 (Scope of Work), where the cost of each activity should be clearly identified.

The supporting detailed cost analysis should provide a breakdown and details of the financial including cost for hardware/software, etc.

- The bidder must provide a priced break down BOQ in the financial offer.

The financial offer should be inclusive of taxes and fees.

- على الفريق الثاني ان يشمل سعره الضريبة العامة على المبيعات بنسبة (16 %) الا إذا كانت الشركة خاضعة للضريبة العامة على المبيعات بنسبة (0) % (بموجب كتاب رسمي من هيئة الاستثمار يرفق مع العرض المالي) ويتم عكس هذه النسبة على السعر المقدم من قبلها.
- في حال عدم توضيح الضريبة العامة على المبيعات على السعر المقدم من قبل الشركة يعتبر سعر الشركة شامل للضريبة العامة على المبيعات بنسبة 16 % .

Part II: Bid Security

This part includes the original Bid Guarantee.

4.3 RESPONSE SUBMISSION

Bidders must submit their proposals to this RFP to the secretary of Special Purchase committee \ Purchase committee & procurements Department at the Ministry of Digital Economy and Entrepreneurship no later than **12:00 pm on (24/10/2024)**.

Ministry of digital economy and entrepreneurship (MoDEE)

Tender No: 14/NBN/2024

Tendering Department – 3rd floor

Ministry of digital economy and entrepreneurship (MoDEE)

8th circle

P.O. Box 9903

Amman 11191 Jordan

Tel: 00 962 6 5805642

Fax: 00 962 6 5861059

Ministry of Digital Economy and Entrepreneurship

Proposals should be submitted as 2 separate parts each part in a separate well-sealed and wrapped envelope clearly marked, respectively, as follows:

Part I – “Supply and Install switches, Routers and their accessories for the government sites”-- Technical and financial Proposal. This part (envelope) should contain one hard copy and 1 softcopy (Flash memory) [in Microsoft Office 2010 or Office 2010 compatible formats].

Part II – “Supply and Install switches, Routers and their accessories for the government sites”—Bid Bond. This part (envelope) should contain 1 hard copy. This part should not contain any reference to cost or price. Inclusion of any cost or price information in the technical proposal will result in the bidder’s proposal being disqualified as irresponsible.

Note: Each Flash Memory should be enclosed in the relevant envelop. Late submissions will not be accepted nor considered and in case of discrepancy between the original hard copy and other hard copies and/or the soft copy of the proposal, the hard copy marked as original will prevail and will be considered the official copy. Proposals may be withdrawn or modified and resubmitted in writing any time before the submission date.

Regardless of method of delivery, the proposals must be received by MoDEE no later than **12:00 PM 24/10/2024** (Amman Local Time). MoDEE will not be responsible for premature opening of proposals not clearly labeled.

4.4 RESPONSE EVALUATION

The overall proposal will be evaluated both technically and financially, and will be evaluated and awarded according to the clause number 29 of the Government Procurement instructions of 2022 based on a compliance sheet that should be submitted through the technical bidder proposal. MoDEE reserves the right not to select any offer. MoDEE also assumes no responsibility for costs of bidders in preparing their submissions.

Note: Technical and Financial proposals will opened at the same time for all bidders.

4.5 FINANCIAL TERMS

Bidders should take into consideration the following general financial terms when preparing and submitting their proposals:

- All prices should be quoted in Jordanian Dinars inclusive of all expenses, governmental fees and taxes, including sales tax.
- على الفريق الثاني ان يشمل سعره الضريبة العامة على المبيعات بنسبة (16 %) الا إذا كانت الشركة خاضعة للضريبة العامة على المبيعات بنسبة (0) % (بموجب كتاب رسمي من هيئة الاستثمار يرفق مع العرض المالي) ويتم عكس هذه النسبة على السعر المقدم من قبلها.
- في حال عدم توضيح الضريبة العامة على المبيعات على السعر المقدم من قبل الشركة يعتبر سعر الشركة شامل للضريبة العامة على المبيعات بنسبة 16 % .
- The type of contract will be a fixed lump sum price contract including costs of all software or/and hardware, licensees, documentation, maintenance, support, accessories , warranty, and professional fees, profits and overheads and all other expenses incurred
- A clear breakdown (table format) of the price should be provided including price for consulting time, other expenses, etc.
- The bidder shall bear all costs associated with the preparation and submission of its proposal and MoDEE will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the proposal process.
- The bidders shall furnish detailed information listing all commissions and gratuities, if any, paid or to be paid to agents relating to this proposal and to contract execution if the bidder is awarded the contract. The information to be provided shall list the name and address of any agents, the amount and currency paid and the purpose of the commission or gratuity.
- The Bidder shall submit a (Tender Bond) proposal security on a form similar to the attached format in Jordanian Dinars for a flat sum of **(3,000 J.D) Jordanian Dinars** in a separate sealed envelope. The bond will be in the form of a bank guarantee from a reputable registered bank, located in Jordan, selected by the bidder. The bidder shall ensure that the (tender bond) proposal security shall remain valid for a period of 120 days after the bid closing date or 30 days beyond any extension subsequently requested by the purchasing committee, and agreed to by the bidder.
- The proposal security of the unsuccessful bidders will be returned not later than 30 days after the expiration of the proposal validity period.
- The winning bidder is required to submit a performance bond of 10% of the total value of the contract within 10 days as of the date of award notification letter.

Ministry of Digital Economy and Entrepreneurship

- The proposal security of the winning bidder will be returned when the bidder has signed the contract and has furnished the required performance bond.
- The proposal security may, in the sole discretion of the Purchase committee , be forfeited:
 - If the bidder withdraws its proposal during the period of proposal validity as set out in the RFP.
 - In the case of winning bidder, if the bidder fails within the specified time limit to sign the contract; or furnish the required performance security as set out in the contract.
- The winning bidder has to pay the fees of the RFP advertisement issued in the newspapers.
- MoDEE is not bound to accept the lowest bid and will reserve the right to reject any bids without the obligation to give any explanation.
- Bidders must take into consideration that payments will be as specified in the tender documents and will be distributed upon the winning submission and acceptance of the scope of work and of the deliverables and milestones of the scope of work defined for the project by the first party.
- MoDEE takes no responsibility for the costs of preparing any bids and will not reimburse any Bidder for the cost of preparing its bid whether winning or otherwise.

4.6 LEGAL TERMS

Bidders should take into consideration the following general legal terms when preparing and submitting their proposals:

- The bidders shall not submit alternative proposal. Alternative proposals will be returned unopened or unread. If the bidder submits more than one proposal and it is not obvious, on the sealed envelope(s), which is the alternative proposal, in lieu of returning the alternative proposal, the entire submission will be returned to the bidder and the bidder will be disqualified.
- All Bidders must register on the national e-invoicing system نظام الفوترة الوطني
- The proposal shall be signed by the bidder or a person or persons duly authorized to bind the bidder to the contract. The latter authorization shall be indicated by duly-legalized power of attorney. All of the pages of the proposal, except un-amended printed literature, shall be initialed by the person or persons signing the proposal.
- Any interlineations, erasures or overwriting shall only be valid if they are initialed by the signatory (ies) to the proposal.

Ministry of Digital Economy and Entrepreneurship

- The bid shall contain an acknowledgement of receipt of all Addenda to the RFP, the numbers of which must be filled in on the Form of Bid attached to the Arabic Sample Agreement.
- MoDEE requires that all parties to the contracting process observe the highest standard of ethics during the procurement and execution process. The Purchase Committee will reject a proposal for award if it determines that the Bidder has engaged in corrupt or fraudulent practices in competing for the contract in question.

Corrupt Practice means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution>

Fraudulent Practice means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of MoDEE, and includes collusive practice among Bidders (prior to or after proposal submission) designed to establish proposal prices at artificial non-competitive levels and to deprive MoDEE of the benefits of free and open competition.

- No bidder shall contact MoDEE, its employees or the Purchase Committee or the technical committee members on any matter relating to its proposal to the time the contract is awarded. Any effort by a bidder to influence MoDEE, its employees, the Purchase Committee or the technical committee members in the purchase committee's proposal evaluation, proposal comparison, or contract award decision will result in rejection of the bidder's proposal and forfeiture of the proposal security
- The remuneration of the Winning Bidder stated in the Decision of Award of the bid shall constitute the Winning Bidder sole remuneration in connection with this Project and/or the Services, and the Winning Bidder shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Winning Bidder shall use their best efforts to ensure that the Personnel, any Sub-contractors, and agents of either of them similarly shall not receive any such additional remuneration.
- A business registration certificate should be provided with the proposal
- The laws and regulations of The Hashemite Kingdom of Jordan shall apply to awarded contracts.
- The Bidder accepts to comply with all provisions, whether explicitly stated in this RFP or otherwise, stipulated in the governmental Procurement By-Law No. 8 of 2022 and

Ministry of Digital Economy and Entrepreneurship

its amendments, and any other provisions stated in the Standard Contracting sample Arabic Contract Agreement annexed to this RFP including general and special conditions, issued pursuant to said Governmental Procurement By-Law and Purchase committee Instruction.

- MoDEE takes no responsibility for the costs of preparing any bids and will not reimburse any bidder for the cost of preparing its bid whether winning or otherwise.
- Bidders must review the Sample Arabic Contract Agreement provided with this RFP and that will be the Contract to be signed with the winning bidder. Provisions in this Sample Arabic Contract Agreement are not subject to any changes; except as may be amended by SCPD before tender submission; such amendments are to be issued as an addenda.
- Proposals shall remain valid for a period of (120) days from the closing date for the receipt of proposals as established by the Purchase Committee.
- The Purchase Committee may solicit the bidders' consent to an extension of the proposal validity period. The request and responses thereto shall be made in writing or by fax. If a bidder agrees to prolong the period of validity, the proposal security shall also be suitably extended. A bidder may refuse the request without forfeiting its proposal security; however, in its discretion, the Purchase Committee may cease further review and consideration of such bidder's proposal. A bidder granting the request will not be required nor permitted to modify its proposal, except as provided in this RFP.
- MoDEE reserves the right to accept, annul or cancel the bidding process and reject all proposals at any time without any liability to the bidders or any other party and/withdraw this tender without providing reasons for such action and with no legal or financial implications to MoDEE.
- MoDEE reserves the right to disregard any bid which is not submitted in writing by the closing date of the tender. An electronic version of the technical proposal will only be accepted if a written version has also been submitted by the closing date.
- MoDEE reserves the right to disregard any bid which does not contain the required number of proposal copies as specified in this RFP. In case of discrepancies between the original hardcopy, the other copies and/or the softcopy of the proposals, the original hardcopy will prevail and will be considered the official copy.
- MoDEE reserves the right to enforce penalties on the winning bidder in case of any delay in delivery defined in accordance with the terms set in the sample Arabic contract. The value of such penalties will be determined in the Sample Arabic contract for each day of unjustifiable delay.
- Bidders may not object to the technical or financial evaluation criteria set forth for this tender.

Ministry of Digital Economy and Entrepreneurship

- The winning bidder will be expected to provide a single point of contact to which all issues can be escalated. MoDEE will provide a similar point of contact.
- MoDEE is entitled to meet (in person or via telephone) each member of the consulting team prior to any work, taking place. Where project staff is not felt to be suitable, either before starting or during the execution of the contract, MoDEE reserves the right to request an alternative staff at no extra cost to MoDEE .
- Each bidder will be responsible for providing his own equipment, office space, secretarial and other resources, insurance, medical provisions, visas and travel arrangements. MoDEE will take no responsibility for any non-Government of Jordan resources either within Jordan or during travel to/from Jordan.

Any source code, licenses, documentation, hardware, and software procured or develop under “Supply and Install switches, routers and their accessories for the government sites” is the property of MoDEE upon conclusion of “The Project”. Written consent of MoDEE must be obtained before sharing any part of this information as reference or otherwise.

- Bidders are responsible for the accuracy of information submitted in their proposals. MoDEE reserves the right to request original copies of any documents submitted for review and authentication prior to awarding the tender.
- The bidder may modify or withdraw its proposal after submission, provided that written notice of the modification or withdrawal is received by the Purchase committee prior to the deadline prescribed for proposal submission. Withdrawal of a proposal after the deadline prescribed for proposal submission or during proposal validity as set in the tender documents will result in the bidder’s forfeiture of all of its proposal security (tender bond).
- A bidder wishing to withdraw its proposal shall notify the Purchase Committee in writing prior to the deadline prescribed for proposal submission. A withdrawal notice may also be sent by fax, but it must be followed by a signed confirmation copy, postmarked no later than the deadline for submission of proposals.
- The notice of withdrawal shall be addressed to the Purchase Committee at the address in RFP, and bear the contract name “Supply and Install switches, routers and their accessories for the government sites” and the words Withdrawal Notice”.
- Proposal withdrawal notices received after the proposal submission deadline will be ignored, and the submitted proposal will be deemed to be a validly submitted proposal.
- No proposal may be withdrawn in the interval between the proposal submission deadline and the expiration of the proposal validity period. Withdrawal of a proposal during this interval may result in forfeiture of the bidder’s proposal security.

Ministry of Digital Economy and Entrepreneurship

- The Bidder accepts to comply with all provisions, that are explicitly stated in this RFP and any other provisions stated in the Standard Sample Arabic Contract Agreement attached hereto and Purchase committee Instruction, attached hereto.
- The winning bidder shall perform the Services and carry out their obligations with all due diligence, efficiency, and economy, in accordance with the highest generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Winning Bidder shall always act, in respect of any matter relating to this Contract or to the Services, as faithful advisers to MoDEE, and shall at all times support and safeguard MoDEE's legitimate interests in any dealings with Sub-contractors or third parties.
- If there is any inconsistency between the provisions set forth in the Sample Arabic Contract Agreement attached hereto or this RFP and the proposal of Bidder; the Sample Arabic Contract Agreement and /or the RFP shall prevail
- MoDEE reserves the right to furnish all materials presented by the winning bidder at any stage of the project, such as reports, analyses or any other materials, in whole or part, to any person. This shall include publishing such materials in the press, for the purposes of informing, promotion, advertisement and/or influencing any third party. MoDEE shall have a perpetual, irrevocable, non-transferable, paid-up right and license to use and copy such materials mentioned above and prepare derivative works based on them.
- Bidders are not allowed to submit more than one proposal for this RFP.
- Amendments or reservations on any of the Tender Documents: Bidders are not allowed to amend or make any reservations on any of the Tender Documents or the Arabic Sample contract agreement attached hereto. In case any bidder does not abide by this statement, his proposal will be rejected for being none-responsive to this RFP. If during the implementation of this project; it is found that the winning bidder has included in his proposal any amendments, reservations on any of the tender documents or the Contract; then such amendments or reservations shall not be considered and the items in the tender documents and the Contract shall prevail and shall be executed without additional cost to MoDEE and the winning bidder shall not be entitled to claim for any additional expenses or take any other legal procedures.
- Nothing contained herein shall be construed as establishing a relation of principal and agent as between MoDEE and the Winning Bidder. The Winning Bidder has complete charge of Personnel and Sub-contractors, if any, performing the Services and shall be fully responsible for the Services performed by them or on their behalf hereunder.
- The Winning Bidder, their Sub-contractors, and the Personnel of either of them shall not, either during the term or after the expiration of the Contract, disclose any proprietary or confidential information relating to the Project, the Services, the

Ministry of Digital Economy and Entrepreneurship

Contract, or MODEE's business or operations without the prior written consent of MODEE. The Winning Bidder shall sign a Non-Disclosure Agreement with MODEE as per the standard form adopted by MODEE. A confidentiality undertaking is included in annex 6.3.

- Sample Arabic Contract Agreement Approval:

Bidders must review the Sample Arabic Contract Agreement version provided with the RFP, which shall be binding and shall be signed with winning bidder.

Bidders must fill out, stamp and duly sign the Form of Bid (نموذج عرض المناقصة) attached to the Arabic Sample Agreement under ملحق رقم (2) and enclose it in their financial proposals.

Bidders must fill out the summary payment schedule form sub annex 5 (الملحق رقم 5) which is part of the Arabic Sample Contract version provided with the RFP, sign and stamp it, and enclose it with the Financial Proposal.

Proposals that do not include these signed forms are subject to rejection as being none responsive.

- PROHIBITION OF CONFLICTING ACTIVITIES

Neither the Winning Bidder nor their Sub-contractors nor their personnel shall engage, either directly or indirectly, in any of the following activities:

- During the term of the Contract, any business or professional activities in Jordan or abroad which would conflict with the activities assigned to them under this bid; or
- After the termination of this Project, such other activities as may be specified in the Contract.

- INTELLECTUAL PROPERTY RIGHTS PROVISIONS

- Intellectual Property for the purpose of this provision shall mean all copyright and neighboring rights, all rights in relation to inventions (including patent rights), plant varieties, registered and unregistered trademarks (including service marks), registered designs, Confidential Information (including trade secrets and know how) and circuit layouts, and all other rights resulting from intellectual activity in the industrial, scientific, literary or artistic fields.
- Contract Material for the purpose of this provision shall mean all material (includes documents, equipment, software, goods, information and data stored by any means):
 - a) Brought into existence for the purpose of performing the Services;
 - b) incorporated in, supplied or required to be supplied along with the Material referred to in paragraph (a); or
 - c) Copied or derived from Material referred to in paragraphs (a) or (b);

Ministry of Digital Economy and Entrepreneurship

- Intellectual Property in all Contract Material vests or will vest in MoDEE. This shall not affect the ownership of Intellectual Property in any material owned by the Winning Bidder, or a Sub-contractor, existing at the effective date of the Contract. However, the Winning Bidder grants to MoDEE, or shall procure from a Sub-contractor, on behalf of MoDEE, a permanent, irrevocable, royalty-free, worldwide, non-exclusive license (including a right of sub-license) to use, reproduce, adapt and exploit such material as specified in the Contract and all relevant documents.
- If requested by MoDEE to do so, the Winning Bidder shall bring into existence, sign, execute or otherwise deal with any document that may be necessary or desirable to give effect to these provisions.
- The Winning Bidder shall at all times indemnify and hold harmless MoDEE, its officers, employees and agents from and against any loss (including legal costs and expenses on a lawyer/own client basis) or liability incurred from any claim, suit, demand, action or proceeding by any person in respect of any infringement of Intellectual Property by the Winning Bidder, its officers, employees, agents or Sub-contractors in connection with the performance of the Services or the use by MoDEE of the Contract Material. This indemnity shall survive the expiration or termination of the Contract.
- The Winning Bidder not to benefit from commissions discounts, etc. The remuneration of the Winning Bidder stated in the Decision of Award of the bid shall constitute the Winning Bidder sole remuneration in connection with this Project and/or the Services, and the Winning Bidder shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Winning Bidder shall use their best efforts to ensure that the Personnel, any Sub-contractors, and agents of either of them similarly shall not receive any such additional remuneration.

- THIRD PARTY INDEMNITY

Unless specified to the contrary in the Contract, the Winning Bidder will indemnify MoDEE, including its officers, employees and agents against a loss or liability that has been reasonably incurred by MoDEE as the result of a claim made by a third party:

- Where that loss or liability was caused or contributed to by an unlawful, negligent or willfully wrong act or omission by the Winning Bidder, its Personnel, or sub-contractors; or
- Where and to the extent that loss or liability relates to personal injury, death or property damage.

Ministry of Digital Economy and Entrepreneurship

- LIABILITY

- The liability of either party for breach of the Contract or for any other statutory cause of action arising out of the operation of the Contract will be determined under the relevant law in the Hashemite Kingdom of Jordan as at present in force. This liability will survive the termination or expiry of the Contract. Winning bidder's total liability relating to contract shall in no event exceed the fees Winning bidder receives hereunder, such limitation shall not apply in the following cases (in addition to the case of willful breach of the contract):
 - gross negligence or willful misconduct on the part of the Consultants or on the part of any person or firm acting on behalf of the Consultants in carrying out the Services,
 - an indemnity in respect of third party claims for damages to third parties caused by the Consultants or any person or firm acting on behalf of the Consultants in carrying out the Services,
 - infringement of Intellectual Property Rights

4.7 CONFLICT OF INTEREST

- The Winning bidder warrants that to the best of its knowledge after making diligent inquiry, at the date of signing the Contract no conflict of interest exists or is likely to arise in the performance of its obligations under the Contract by itself or by its employees and that based upon reasonable inquiry it has no reason to believe that any sub-contractor has such a conflict.
- If during the course of the Contract a conflict or risk of conflict of interest arises, the Winning bidder undertakes to notify in writing MODEE immediately that conflict or risk of conflict becomes known.
- The Winning bidder shall not, and shall use their best endeavors to ensure that any employee, agent or sub-contractor shall not, during the course of the Contract, engage in any activity or obtain any interest likely to conflict with, or restrict the fair and independent performance of obligations under the Contract and shall immediately disclose to MODEE such activity or interest.
- If the Winning bidder fails to notify MODEE or is unable or unwilling to resolve or deal with the conflict as required, MODEE may terminate this Contract in accordance with the provisions of termination set forth in the Contract.

4.8 SECURITY AND SECURITY

The Winning bidder shall comply and shall ensure that any sub-contractor complies, so far as compliance is required, with the secrecy and security requirements of MoDEE, or notified by MoDEE to the Winning bidder from time to time.

4.9 DOCUMENT PROPERTY

All plans, drawings, specifications, designs, reports, and other documents and software submitted by the Winning bidder in accordance with the Contract shall become and remain the property of MODEE, and the Winning bidder shall, not later than upon termination or expiration of the Contract, deliver all such documents and software to MODEE, together with a detailed inventory thereof. Restrictions about the future use of these documents, if any, shall be specified in the Special Conditions of the Contract.

4.10 REMOVAL AND REPLACEMENT OF PERSONNEL

- Except as MODEE may otherwise agree, no changes shall be made in the key Personnel. If, for any reason beyond the reasonable control of the Winning bidder, it becomes necessary to replace any of the key Personnel, the Winning bidder shall provide as a replacement a person of equivalent or better qualifications and upon MODEE approval.
- If MODEE finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Winning bidder shall, at MODEE's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to MODEE.

4.11 OTHER PROJECT RELATED TERMS

MODEE reserves the right to conduct a technical audit on the project either by MODEE resources or by third party.

5 BOQ

Bidder should fill in the BoQ that shows all the items and the sub items, This BOQ shall be priced as well. References to any financial quotes or terms should be included in the bidder's financial proposal only.

All prices should be quoted in Jordanian Dinars inclusive of all expenses, governmental fees and taxes.

- على الفريق الثاني ان يشمل سعره الضريبة العامة على المبيعات بنسبة (16 %) الا إذا كانت الشركة خاضعة للضريبة العامة على المبيعات بنسبة (0) % (بموجب كتاب رسمي من هيئة الاستثمار يرفق مع العرض المالي) ويتم عكس هذه النسبة على السعر المقدم من قبلها.
- في حال عدم توضيح الضريبة العامة على المبيعات على السعر المقدم من قبل الشركة يعتبر سعر الشركة شامل للضريبة العامة على المبيعات بنسبة 16 % .

Part Number	Description	Warranty Duration (Months)	Qty	unit price (JD)	Total Price (JD)
C9300-24P-A	Catalyst 9300 24-port PoE+, Network Advantage	---	10		
C9300-DNA-A-24	C9300 DNA Advantage, 24-port Term Licenses	---	10		
C9300-DNA-A-24-3Y	C9300 DNA Advantage, 24-Port, 3 Year Term License	36	10		
D-DNAS-EXT-S-T	Cisco DNA Spaces Extend Term License for Catalyst Switches	---	10		
D-DNAS-EXT-S-3Y	Cisco DNA Spaces Extend for Catalyst Switching - 3Year	36	10		
TE-EMBEDDED-T	Cisco Thousand Eyes Enterprise Agent IBN Embedded	---	10		
TE-EMBEDDED-T-3Y	Thousand Eyes - Enterprise Agents	36	10		
C9300-NW-A-24	C9300 Network Advantage, 24-port license	---	10		
SC9300UK9-1712	Cisco Catalyst 9300 XE 17.12 UNIVERSAL	---	10		
PWR-C1-715WAC-P	715W AC 80+ platinum Config 1 Power Supply	---	10		

Ministry of Digital Economy and Entrepreneurship

C9300-SPS-NONE	No Secondary Power Supply Selected	---	10		
CAB-TA-UK	United Kingdom AC Type A Power Cable	---	10		
C9300-SSD-NONE	No SSD Card Selected	---	10		
C9300-STACK-NONE	No Stack Cable Selected	---	10		
C9300-SPWR-NONE	No Stack Power Cable Selected	---	10		
TE-C9K-SW	TE agent for IOSXE on C9K	---	10		
C9K-ACC-RBFT	RUBBER FEET FOR TABLE TOP SETUP 9200 and 9300	---	10		
C9K-ACC-SCR-4	12-24 and 10-32 SCREWS FOR RACK INSTALLATION, QTY 4	---	10		
CAB-GUIDE-1RU	1RU CABLE MANAGEMENT GUIDES 9200 and 9300	---	10		
C9300-NM-4G	Catalyst 9300 4 x 1GE Network Module	---	10		
NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	10		
GLC-EX-SMD=	1000BASE-EX SFP transceiver module, SMF, 1310nm, DOM	---	2		
GLC-LH-SMD=	1000BASE-LX/LH SFP transceiver module, MMF/SMF, 1310nm, DOM	---	16		
GLC-ZX-SMD=	1000BASE-ZX SFP transceiver module, SMF, 1550nm, DOM	---	2		
C1121X-8P	ISR 1100 8P Dual GE SFP WAN 8GB Router	---	140		
CON-SNT-C1121X8P	SNTC-8X5XNBD ISR 1100 8P Dual GE SFP WAN 8GB Router	36	140		
PWR-150W-AC	Power Supply 150 Watt AC	---	140		
SL-1K-8P-IPB	IP Base License for Cisco ISR 1120 and 1160 8 Ports Series	---	140		
ISR-1100-POE4	ISR 1100 4 Ports 802.3at POE Module (4 POE or 2 POE+)	---	140		
CAB-ACU	AC Power Cord (UK), C13, BS 1363, 2.5m	---	140		
GREEN-OPTION	Eco-friendly - Ship router with only Power cables only	---	140		
ACS-1100-RM2-19	Cisco 1100 Series Router Rackmount 2 Wallmount Kit	---	140		
SISR1100UK9-1712	Cisco ISR1100 Series IOS XE - UNIVERSAL	---	140		
GLC-EX-SMD=	1000BASE-EX SFP transceiver module, SMF, 1310nm, DOM	---	20		

Ministry of Digital Economy and Entrepreneurship

GLC-LH-SMD=	1000BASE-LX/LH SFP transceiver module, MMF/SMF, 1310nm, DOM	---	254		
GLC-ZX-SMD=	1000BASE-ZX SFP transceiver module, SMF, 1550nm, DOM	---	6		
C9300L-24P-4G-A	Catalyst 9300L 24p PoE, Network Advantage ,4x1G Uplink	---	20		
C9300L-DNA-A-24	C9300L Cisco DNA Advantage, 24-port Term Licenses	---	20		
C9300L-DNA-A-24-3Y	C9300L Cisco DNA Advantage, 24-port, 3 Year Term license	36	20		
TE-EMBEDDED-T	Cisco ThousandEyes Enterprise Agent IBN Embedded	---	20		
TE-EMBEDDED-T-3Y	ThousandEyes - Enterprise Agents	36	20		
D-DNAS-EXT-S-T	Cisco DNA Spaces Extend Term License for Catalyst Switches	---	20		
D-DNAS-EXT-S-3Y	Cisco DNA Spaces Extend for Catalyst Switching - 3Year	36	20		
S9300LUK9-1712	Cisco Catalyst 9300L XE 17.12 UNIVERSAL	---	20		
C9300L-NW-A-24	C9300L Network Advantage, 24-port license	---	20		
C9300L-STACK-BLANK	Catalyst 9300L Blank Stack Module	---	40		
TE-C9K-SW	TE agent for IOSXE on C9K	---	20		
FAN-T2	Cisco Type 2 Fan Module	---	60		
PWR-C1-715WAC-P	715W AC 80+ platinum Config 1 Power Supply	---	20		
C9300L-SPS-NONE	No Secondary Power Supply Selected	---	20		
CAB-TA-UK	United Kingdom AC Type A Power Cable	---	20		
C9300L-SSD-NONE	No SSD Card Selected	---	20		
C9K-ACC-RBFT	RUBBER FEET FOR TABLE TOP SETUP 9200 and 9300	---	20		
C9K-ACC-SCR-4	12-24 and 10-32 SCREWS FOR RACK INSTALLATION, QTY 4	---	20		
CAB-GUIDE-1RU	1RU CABLE MANAGEMENT GUIDES 9200 and 9300	---	20		
NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	20		
GLC-EX-SMD=	1000BASE-EX SFP transceiver module, SMF, 1310nm, DOM	---	4		
GLC-LH-SMD=	1000BASE-LX/LH SFP transceiver module, MMF/SMF, 1310nm, DOM	---	32		

GLC-ZX-SMD=	1000BASE-ZX SFP transceiver module, SMF, 1550nm, DOM	---	4		
Total Price					

6 Annexes

1.1 Sample Arabic Agreement

<Attached>

1.2 Key RFP Dates

ITEM	DATE (DD/MM/YY)
Date of RFP distribution	26/9/2024
Deadline for submission of bidders' questions to RFP	10/10/2024
Expected date for answers to bidders' questions	17/10/2024
Proposal deadline	24/10/2024

Confidentiality Undertaken

Confidentiality Undertaking

This Undertaking is made on [DATE] by [NAME] “[Contracting Party]” to the benefit of MoDEE, “[Principal]” [Entity Address].

WHEREAS, MoDEE possesses certain financial, technical, administrative and other valuable Information (referred to hereinafter as Confidential Information)

WHEREAS, [Contracting Party], while performing certain tasks required by the Principal in connection with the (The Project), did access such Confidential Information,

WHEREAS, the Principal considers the Confidential Information to be confidential and proprietary.

Confidential Information:

Ministry of Digital Economy and Entrepreneurship

As used in this Agreement, the term “Confidential Information” means all information, transmitted by Principal or any of its subsidiaries, affiliates, agents, representatives, offices and their respective personnel, consultants and winning bidders, that is disclosed to the Winning bidder or coming to his knowledge in the course of evaluating and/or implementing the Project and shall include all information in any form whether oral, electronic, written, type written or printed form. Confidential Information shall mean information not generally known outside the Principal, it does not include information that is now in or hereafter enters the public domain without a breach of this Agreement or information or information known to Winning bidder by Third Party who did not acquire this information from Principal”.

The Contracting Party hereby acknowledges and agrees that;

- (1) The Confidential Information will be retained in the Principal’s premises and will not be moved without the express written consent of the Principal. All Confidential Information shall be and remain the property of the Principal, and such Confidential Information and any copies thereof, as well as any summaries thereof, shall be promptly returned to the Principal upon written request and/or destroyed at the Principal's option without retaining any copies. The Winning bidder shall not use the Confidential Information for any purpose after the Project.
- (2) It will use all reasonable means and effort, not less than that used to protect its own proprietary information, to safeguard the Confidential Information.
- (3) The Winning bidder shall protect Confidential Information from unauthorized use, publication or disclosure.
- (4) It will not, directly or indirectly, show or otherwise disclose , publish, communicate, discuss , announce, make available the contents of the Confidential Information or any part thereof to any other person or entity except as authorized in writing by the Principal.
- (5) It will make no copies or reproduce the Confidential Information, except after the Principal’s written consent.

Remedy and damages:

The Winning bidder acknowledges that monetary damages for unauthorized disclosure may not be less than 20% of the Project and that Principal shall be entitled, in addition to monetary damages and without waiving any other rights or remedies, to such injunctive or equitable relief as may be deemed proper by a court of competent jurisdiction.

Employee Access and Control of Information

It is understood that the Winning bidder might need from time to time to discuss the details of confidential Information with other individuals employed within its own or associated companies in order to support, evaluate, and/or advance the interests of the subject business transaction. Any such discussion will be kept to a minimum, and the details disclosed only on a need to know basis. Prior to any such discussion, the Winning bidder shall inform each such individual of the proprietary and confidential nature of the Confidential Information and of the Winning bidder’s obligations under this Agreement. Each such individual shall also be informed that by accepting such access, he thereby agrees to be bound by the provisions of this Agreement. Furthermore, by

Ministry of Digital Economy and Entrepreneurship

allowing any such access, the Winning bidder agrees to be and remain jointly and severally liable for any disclosure by any such individual that is not in accordance with this Agreement.

Miscellaneous

The obligations and rights of the Parties shall be binding on and inure to the benefit of their respective heirs, successors, assigns, and affiliates. This Agreement may be amended or modified only by a subsequent agreement in writing signed by both parties. Winning bidder may not transfer or assign the Agreement or part thereof. No provision of this Agreement shall be deemed to have been waived by any act or acquiescence on the part of the Principal, its agents or employees, nor shall any waiver of any provision of this Agreement constitute a waiver of any other provision(s) or of the same provision on another occasion. This Agreement shall be construed and enforced according to Jordanian Law. The Winning bidder hereby agrees to the jurisdiction of the Courts of Amman, Jordan and to the jurisdiction of any courts where the Principal deems it appropriate or necessary to enforce its rights under this Agreement.

Term of Agreement

The obligations of the parties under this Agreement shall continue and survive the completion of the Project and shall remain binding even if any or all of the parties abandon their efforts to undertake or continue the Project.

IN WITNESS WHEREOF, the Winning bidder hereto has executed this Agreement on the date first written above.

Contracting Party

By: _____

Authorized Officer

6.1 Warranty, Support and maintenance Procedures and Policies

The bidder is required to comply with the following:

1. Support Requirements
2. Severity Levels
3. Response /Resolution Times and Reporting Procedures defined in “Response, Resolution, times for different severity levels” table below.
4. Escalation Procedures and Penalties defined in the “Penalties” Table below

6.1.1 Support Requirements

The bidder is required to provide the following during the support period (36 months):

1. Provide communication channels to enable MoDEE to report incidents that should be tracked and monitored till final resolution by the winning bidder, and keeping MoDEE informed about the status for these incidents
2. Define Escalation Procedure including the levels of escalation and name and contact details for contact person.
3. Issue a service report after each site visit, to register reported incident, root cause, and followed procedures to solve issues and approved from the representative engineer.
4. Spare parts required under the scope of this RFP shall be provided and installed by the winning bidder, the winning bidder has to use only genuine parts when replacing defected ones otherwise the winning bidder will be held responsible for all losses incurred due to using non-genuine spare parts or not adequate parts (in case the resolution needed replacing a spare parts, and if more time needed, the winning bidder must get Modee Approval to extend the time, otherwise a penalty will be apply)

- **SEVERITY LEVELS:**

Severity One (Urgent)

A severity one (1) issue is a catastrophic production problem which may severely impact the Required Service\Solution Availability. In such case, part or all Required Service\Solution production components are down or not functioning; loss of production data and no procedural work around exists.

Severity Two (High)

A severity two (2) issue is a problem where the Required Service\Solution is functioning but in a severely reduced capacity. The situation is causing significant impact to portions of business operations and productivity of Required Service\Solution. The system is exposed to potential loss or interruption of service.

Severity Three (Medium)

A severity three (3) issue is a medium-to-low impact problem which involves partial non-critical functionality loss one which impairs some operations but allows the Required Service\Solution users/administrators to continue to function. This may be a minor issue with limited loss or no loss of functionality or impact to the client's operation and issues in which there is an easy circumvention or avoidance by the end user.

Severity Four (Low)

Important problem but it can wait no loss of functionality or impact to the client's operation and issues in which there is an easy circumvention or avoidance by the end user.

Table 1: Response, Resolution, times for different severity levels

Severity	Response Time	Resolution Time
1	1 hour	4 hours.
2	3 hours	6 hours
3	4 hours	12 hours
4	8 hours	one day

* Support required being 24 * 7 basis.

Where:

Response Time: Time taken to acknowledge receiving of reported incident calculated from the time sending an email explaining the incident, opening a ticket on bidder ticketing system, or conducting a phone call with the assigned support engineer by the bidder or bidder’s first line of support.

Resolution Time: Time taken to solve the reported incident completely. Resolution Time is calculated from the end of the defined response time for each severity level as shown in the above table.

6.1.2 Escalation Procedure and Penalties:

The winning bidder is required to provide the support and maintenance services according to the Response and Resolution Matrix shown in table 1 above. Penalty will be deducted according to table 2 below:

If the winning bidder passed the Response Time: first level of escalation will be applied by notifying bidder’s Technical Support Manager, and assigned contact person.

If the winning bidder passed the Resolution Time without accepted reason from Modee, then MoDEE is entitled to fix the problem and to apply penalty on the winning bidder in accordance with the following criteria in table 2 below and all costs incurred by MoDEE for fixing the problem shall be charged to the winning bidder and deducted from his dues or the performance/maintenance bond.

Table 2: Penalties

Severity	Definition	Penalty
1	Must be done, essential to business survival. Business can't continue	A penalty of 30 J.D. shall be applied for each hour pass the resolution time. This penalty shall continue for the first 24 hours (30 x24). If delay continues, then the penalty of 720 JD per day shall be applied until resolving and fixing the problem After 2 days if the problem not resolved, then Modee have the right to call 3rd Party to fix the problem and all cost incurred by Modee for fixing the problem in addition to above penalties will be charged to the winning bidder.
2	Should be done, near essential to business survival.	A penalty of 20 J.D. shall be applied for each hour pass the resolution time. This penalty will be applied until resolving and fixing the problem. After 3 days if the problem not resolved Modee have the right to call 3rd party to fix the problem and all costs incurred by Modee for fixing the problem in addition to the above penalties will be charged to the winning bidder
3	Could be done, high benefit to business if time and resources are available.	A penalty of 15 J.D. shall be applied for each hour pass the resolution time. This penalty will be applied until resolving and fixing the problem. After 3 days if the problem not resolved Modee have the right to call 3rd party to fix the problem and all costs incurred by Modee for fixing the problem in addition to the above penalties will be charged to the winning bidder

Ministry of Digital Economy and Entrepreneurship

4	Important problem but can wait	<p>A penalty of 10 J.D. shall be applied for each day pass the resolution time. This penalty will be applied until resolving and fixing the problem.</p> <p>After 4 days if the problem not resolved Modee have the right to call 3rd party to fix the problem and all costs incurred by Modee for fixing the problem in addition to the above penalties will be charged to the winning bidder</p>
---	--------------------------------	--